



RapidSOS and Caregiver Support Services partner to provide caregivers and families with the Haven safety app

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Caregiver Support Services today announced a partnership with [RapidSOS](#), an emergency technology start-up revolutionizing personal safety and family connectivity. The partnership will offer free access to the RapidSOS Haven smartphone app for one year, providing individuals with enhanced access to emergency services. Haven sends important data to 9-1-1 to aid in fast emergency response and better situational awareness for first responders.

Working together, RapidSOS and Caregiver Support Services will support caregivers and their families by providing peace of mind that emergency help is one touch away when they need it. With one tap on Haven, the app connects the user with the nearest dispatch center anywhere in the contiguous U.S., while providing a voice connection and a data pipeline to 9-1-1, to transmit:

- Precise location
- Type of emergency
- Relevant medical and demographic data
- Text messages: Haven speaks the text message if the dispatch center does not have the capability to receive texts. Currently works one-way (user to 9-1-1); two-way coming in future

Even if a user doesn't know their exact location or can't speak, Haven helps them communicate with emergency personnel. Haven also keeps families and friends better connected by notifying emergency contacts after an alert has been triggered.

"We are thrilled to be partnering with Caregiver Support Services to offer free access to the Haven app," said RapidSOS co-founder and CEO Michael Martin. "By providing Haven to this community, we can ensure that caregivers, patients, and families will stay safe and connected and when it matters most."

The Haven app also includes access to RapidSOS' Family Connect feature. For the first time, people can call 9-1-1 on behalf of a loved one, transmitting their loved one's location and relevant data directly to the dispatch center closest to them. Additionally, Family Connect allows users to share their location with loved ones, see family members' real-time locations without the distraction of a phone call or text, and easily ask family and friends for help. A user can choose who can see their location and when it is shared, ensuring privacy and control.

“It is very important that caregivers are able to get help quickly in an emergency situation,” said Dr. Eboni Green. “By partnering with RapidSOS, we are giving our community a tool to get help quickly and stay connected to the ones they care most about.”

RapidSOS is offering Haven free for one year to those associated with Caregiver Support Services when they sign up here: www.rapidsos.com/caregiversupportservices. The Haven app is available for iPhone and Android devices and works anywhere across the contiguous U.S. and Hawaii, with one touch emergency calling in over 250 countries and jurisdictional territories. For more information about RapidSOS and the Haven app, visit www.rapidsos.com.

About RapidSOS

RapidSOS was formed in 2012 by a team of M.I.T., Harvard, and Stanford grad students who had personal experiences with the challenges of the existing emergency communication infrastructure. Working closely with the 9-1-1 community, tech and telecom companies, and leading investors, RapidSOS is developing technology to predict and preempt emergencies before they occur, dynamically warn people in harm's way, and ensure that first responders are one touch away globally. Learn more at www.RapidSOS.com

Contact:

Regina Jaslow
rjaslow@rapidsos.com
(347) 879-0024

About Caregiver Support Services

Caregiver Support Services is a "grassroot" non-profit organization with a 501 (c)(3) tax exempt status. The organization was founded by Terrence and Eboni Green, a husband and wife team, to support family & professional caregivers across the lifespan through direct supportive services. Caregiver Support Services is known nationally for setting up benchmark programs and services for family and professional caregivers in the form of offering accessible training, self-advocacy and other pertinent services to support caregivers, including self-care.

Contact:

Dr. Eboni Green
caregiversupport@aol.com
(402) 238-6952

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