

Motorola Solutions and RapidSOS Introduce Precise Location for 911 Smartphone Calls *Solution can accelerate time to resolution by getting emergency help to people in need more quickly*

CHICAGO – April 26, 2017 – Motorola Solutions (NYSE:MSI) and [RapidSOS](#) today announced a new solution for getting emergency help to people who need it most – faster and more efficiently.

Motorola Solutions and RapidSOS, an emergency technology startup, will soon begin delivering precise location information for U.S. 911 calls made from smartphones. The solution creates end-to-end data connectivity by sharing precise location across the emergency call, from citizens in need to dispatchers to first responders.

About 70 percent of U.S. 911 calls are made from mobile phones, and knowing the precise location of an emergency caller can accelerate time to resolution. [According to the Federal Communications Commission \(FCC\)](#), 911 calls from mobile phones may provide a general indication of the caller's location, but that information is not always specific enough to quickly deploy first responders.

In the coming weeks, precise location information enabled by RapidSOS will be available on [Emergency CallWorks CallStation](#), Motorola Solutions' software for emergency call-taking and mapping. Precise location also will be delivered to first responders in the field through [Motorola Solutions' Messaging and Mapping public safety mobile applications](#) that will be released later this year. Precise location will be estimated based on the location of the device, using sensors on the device and WiFi access points, Bluetooth transmitters and other technology that detects indoor and outdoor location.

"This solution has the power to get emergency help to citizens more quickly and efficiently," said Tom Guthrie, vice president, Smart Public Safety Solutions, Motorola Solutions. "It enables precise location to be shared across the end-to-end workflow of an emergency call, ensuring personnel at every stage have the critical information they need. The expansion of public safety broadband enables us to create solutions like this one, which allow for more information-sharing among first responders, public safety command centers and citizens."

"RapidSOS' technology transmits rich data from wearables, connected cars, consumer IoT, and mobile devices," said Michael Martin, chief executive officer, RapidSOS. "Working with Motorola Solutions, we can provide unprecedented information to first responders in an emergency – having a profound impact on emergency response."

Motorola Solutions Venture Capital, the company's strategic investment group, recently made an [investment in RapidSOS](#). In addition to delivering precise location for emergency calls from smartphones, the companies are also exploring how third-party data collected by smartphones, connected cars, wearables and other connected devices can flow through Motorola Solutions' integrated suite of command center software, from 911 call-takers and dispatchers to police officers and emergency medical personnel in the field.

Read more Motorola Solutions software news:

- [Motorola Solutions to Launch Suite of Public Safety Mobile Applications](#) (April 11)
- [Motorola Solutions Hires First Head of Software](#) (March 31)

About Motorola Solutions

Motorola Solutions (NYSE: MSI) creates innovative, mission-critical communication solutions and services that help public safety and commercial customers build safer cities and thriving communities. For ongoing news, visit www.motorolasolutions.com/newsroom or subscribe to a [news feed](#).

About RapidSOS

RapidSOS is an advanced emergency technology company. RapidSOS is developing technology to predict and preempt emergencies before they occur, dynamically warn people in harm's way, and link data from any connected device directly to first responders in an emergency. The result is faster, more effective emergency response leading to a projected 2-10% reduction in mortality, 6.9% reduction in healthcare treatment costs, and 20% reduction in property damage⁴. Formed in 2013 and backed by some of the world's top technologists, RapidSOS was named "2016 Start-Up of the Year" by the Consumer Technology Association, a Top Innovation of 2015 by MIT News, and Top 3 Innovative World Technologies by SXSW. Learn more at www.RapidSOS.com.

Media Contact

Kate Dyer
[224-374-3124](tel:224-374-3124)
kate.dyer@motorolasolutions.com

Investor Contact

Chris Kutsor
[+1 847-576-4995](tel:+18475764995)
chris.kutsor@motorolasolutions.com

RapidSOS Contact

Regina Jaslow
[347-879-0024](tel:347-879-0024)
rjaslow@rapidsos.com

MOTOROLA, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. ©2017 Motorola Solutions, Inc. All rights reserved