



RapidSOS and RAINN partner to offer mobile safety and enhanced emergency communication

- 240 million¹ 9-1-1 calls are made every year in the U.S.; over 70%² are from mobile phones, which fail to provide exact location to emergency dispatchers
- An average of 284,000 sexual assault instances³ occur each year (victims age 12 or older); it is difficult to discreetly and safely reach emergency help
- Haven represents a transformation in access to emergency services – from a phone call solely dependent on voice to a robust data connection for voice, text, medical/demographic data

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RAINN today announced a partnership with [RapidSOS](#), an advanced emergency technology start-up revolutionizing personal safety and family connectivity. The partnership will offer one year of free access to the RapidSOS Haven app, providing individuals with enhanced access to emergency services. Haven sends important data to 9-1-1 in a discreet way that does not necessitate a spoken conversation with first responders.

With one tap on Haven, the app connects the user with the nearest dispatch center anywhere in the contiguous U.S., while providing a voice connection and a data pipeline to 9-1-1, to transmit:

- Text messages (Haven speaks the text message if the dispatch center does not have the capability to receive texts)
- GPS location
- Type of emergency
- Relevant medical and demographic data

Haven's "Can't Speak" function allows users to notify 9-1-1 when they are in a situation where it is dangerous or difficult to speak. When a user taps "Can't Speak," their location and relevant information is automatically transmitted to the dispatcher, without the need for an audible conversation. Additionally, a user can optionally add emergency contacts to be informed when an alert is triggered.

Working together, RapidSOS and RAINN will support the victims of abuse, improve personal security, and empower individuals facing emergency situations.

"From the moment we began building the RapidSOS technology three years ago, our goal has always been to connect members of the community to the help they need," said RapidSOS co-founder and CEO

¹ National Emergency Number Association. <http://www.nena.org/?page=911Statistics>

² National 911 Program. *Review of Nationwide 911 Data Collection*. <http://www.911.gov/pdf/current911datacollection-072613.pdf>

³ Rape, Abuse and Incest National Network. <https://rainn.org/statistics/scope-problem>

Michael Martin. "This partnership with RAINN allows us to reach a community that can dramatically benefit from using the Haven app."

"It is vital that people everywhere can reach help as quickly as possible when they are at risk of sexual violence or have experienced sexual violence," said Scott Berkowitz, President of RAINN. "Especially valuable for people in dangerous situations is the ability to reach help discreetly through Haven."

The Haven app also includes access to RapidSOS' Family Connect feature. For the first time, people can call 9-1-1 on behalf of a loved one, transmitting their loved one's location and relevant data directly to the dispatch center closest to them. Additionally, Family Connect allows users to share their location with loved ones, see family members' real-time locations without the distraction of a phone call or text, and easily and discreetly ask family and friends for help.

RapidSOS is offering Haven free to those associated with RAINN for a 1-year period, if they sign up for the app here: www.rapidsos.com/referrals/rainn/. The Haven app is available for iPhone and Android devices and works anywhere across the contiguous U.S. and Hawaii, with one touch emergency calling in over 250 countries and jurisdictional territories. For more information about RapidSOS and the Haven app, visit www.rapidsos.com.

About RapidSOS

RapidSOS was formed in 2012 by a team of M.I.T., Harvard, and Stanford grad students who had personal experiences with the challenges of the existing emergency communication infrastructure. Working closely with the 9-1-1 community, tech and telecom companies, and leading investors, RapidSOS is developing technology to predict and preempt emergencies before they occur, dynamically warn people in harm's way, and ensure that first responders are one touch away globally. Learn more at www.RapidSOS.com

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About RAINN

RAINN (Rape, Abuse & Incest National Network) is the nation's largest anti-sexual violence organization and was named one of "America's 100 Best Charities" by Worth magazine. RAINN created and operates the National Sexual Assault Hotline (800.656.HOPE and online.rainn.org) in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. In 2015, the Online Hotline expanded to offer services in Spanish at rainn.org/es. The hotlines have helped more than two million people since 1994. RAINN also carries out programs to prevent sexual violence, help victims and ensure that rapists are brought to justice. For more information about RAINN, please visit rainn.org.

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