



## **RapidSOS and TriTech Partner to Enable 9-1-1 Communications Centers to Receive Accurate Location from Smartphone Callers**

SAN DIEGO, CA (January 17, 2017)—TriTech Software Systems, a leading provider of public safety software, and RapidSOS today announced a partnership and completion of a memorandum of understanding to integrate the TriTech Inform Computer Aided Dispatch platform with the RapidSOS NG911 Clearinghouse. Through this agreement, select TriTech customers will be able to harness location data from the RapidSOS Clearinghouse obtained from smartphone location sensors. RapidSOS will introduce its solution to the TriTech user base at the TriCON annual training conference this February.

Millions of smartphones and other connected devices transmit precise device-based hybrid location and additional data to the RapidSOS Clearinghouse when a 9-1-1 call or other request for emergency is made. Through the RapidSOS integration, TriTech customers will soon be able to query the RapidSOS Clearinghouse when a wireless call is received in order to retrieve supplementary location and additional data through NG9-1-1 delivery mechanisms.

### **Supporting Quotes:**

*Michael Martin, CEO, RapidSOS*

"Location is the most important piece of information needed for 9-1-1 call takers to dispatch help in an emergency. TriTech has always shown great foresight in providing location capabilities beyond what's available from the wireless carriers, and we are pleased to work with TriTech to provide more accurate location for millions of 9-1-1 calls nationwide."

### **Supporting Resources:**

TriTech Website: <http://www.tritech.com/>

RapidSOS Website: [www.RapidSOS.com](http://www.RapidSOS.com)

### **About TriTech Software Systems**

TriTech revolutionized the public safety industry by becoming one of the first vendors to embed mapping technology into computer-aided dispatch software and to develop one of the most sophisticated recommendation algorithms.

Today, TriTech leads the way as the undisputed leader with software that covers every facet within the incident-response workflow, including 9-1-1, computer-aided dispatch, field-based reporting, records management, jail management, analytics and intelligence, patient care reporting, and ambulance billing software. Providing customers with unmatched satisfaction levels and delivering innovative solutions has made TriTech the most trusted partner in public safety software.

### **About RapidSOS**

RapidSOS is an advanced emergency technology company. Formed in 2012 and backed by some of the world's leading Silicon Valley technologists, RapidSOS is partnering with technology companies and the

public safety community to provide transformative data in emergencies. RapidSOS is developing technology to predict and preempt emergencies before they occur, dynamically warn people in harm's way, and link data from any connected device directly to first responders in an emergency. RapidSOS was named "2016 Start-Up of the Year" by the Consumer Technology Association, a Top Innovation of 2015 by MIT News, and Top 3 Innovative World Technologies by SXSW.

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